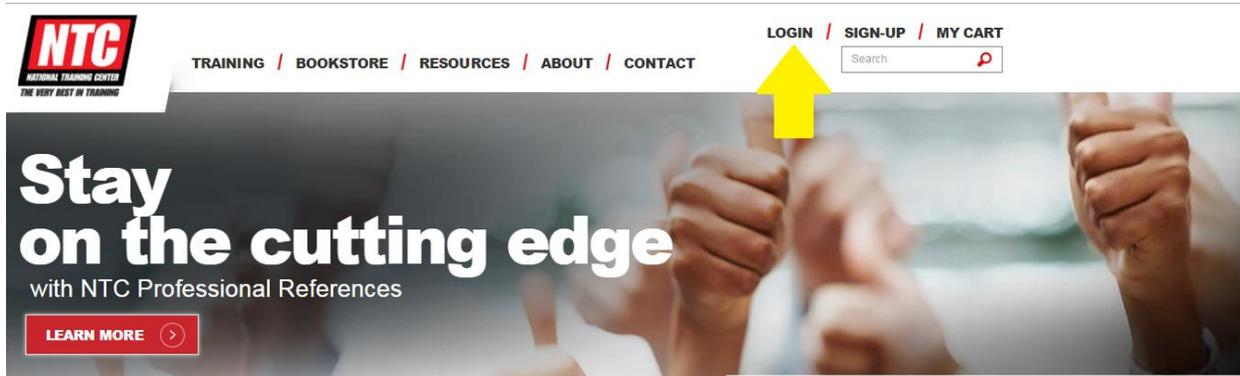


Step by Step Instructions User

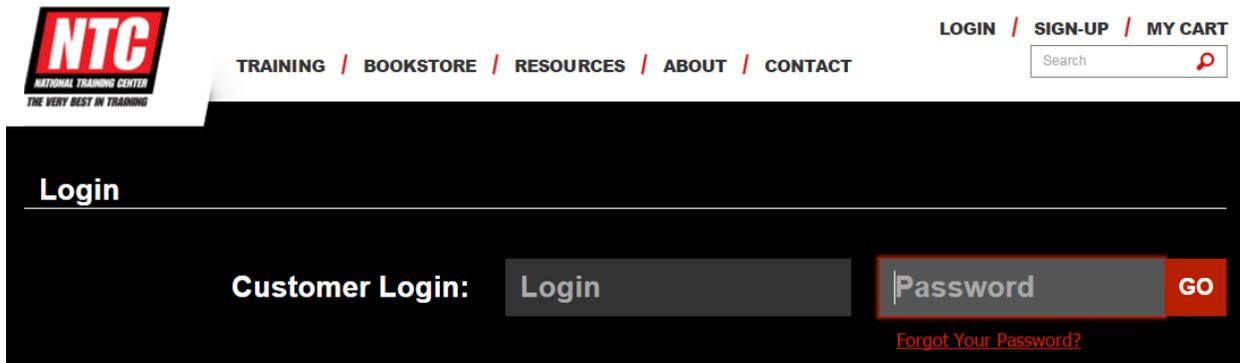
These instructions are intended for those who will be participating in Training Department. The following instructions are a step by step process for taking the training and logging your results.

Step 1. Go to www.nationaltrainingcenter.net

Step 2. Click on the Login Button in the upper right



Step 3. Enter your Login and Password (if you do not know what your login and password are, contact us at NTC).



Step 4. From the Welcome screen, you can:

- Scroll down to see your available courses
- Click Start/Continue My Training to see your available courses
- Click View My Test Results to see status and scores from all of your courses
- Click Renew/Purchase to renew your subscription or purchase more training

WELCOME / **MY COURSES** / **SUBSCRIPTIONS** / **TEST RESULTS** / **SUPPORT** / **MY PROFILE**

 **Welcome bryan**

We are pleased to welcome you and your company as members of the National Training Center.

We provide access to the very best training to the industry. We have several courses currently available and we are actively adding more to this system so check back often for updates. We also provide live training all across the country and you may schedule your training directly online. Our staff is dedicated to providing you with the knowledge required to achieve success.

-  **Start / Continue**
My Training
-  **View My**
Test Results
-  **Renew / Purchase**
More Training

My Courses

Free Trial [Go To Course »](#)

This package will allow you to familiarize yourself with our learning system. It includes: • 10 Steps to NICET Success • Are You Ready For The NICET Fire Alarm Exam? • Are You Ready For The NICET Fire Level 3-4 Exam? • Are You Ready For The NICET Sprinkler Design Exam? • Are You Ready For The NICET Sprinkler Inspection & Testing Exam? • Changes to NFPA 72-2013 • Are You Network Ready? • Low Voltage Level 1 Test

Created: 10/30/2014 | Modified: 03/23/2015 | Last Login: 05/04/2015 | Expiration: 07/29/2020 [Renew »](#)

Step 5. To start a course, select GO TO COURSE to the right of the title or click on the course title

WELCOME / MY COURSES / SUBSCRIPTIONS / TEST RESULTS / SUPPORT / MY PROFILE

 **Welcome bryan**

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-  **Start / Continue**
My Training
-  **View My**
Test Results
-  **Renew / Purchase**
More Training



 **Courses**

Free Trial [Go To Course »](#)

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Created: 10/30/2014 | Modified: 03/23/2015 | Last Login: 05/04/2015 | Expiration: 07/29/2020 [Renew »](#)



Step 6. To start a lesson, click on START LESSON to the right or on the lesson title

WELCOME / MY COURSES / SUBSCRIPTIONS / TEST RESULTS / SUPPORT / MY PROFILE

 **Free Trial**

This package will allow you to familiarize yourself with our learning system.

It includes:

• 10 Steps to NICET Success

• Are You Ready For The NICET Fire Alarm Exam?

• Are You Ready For The NICET Fire Level 3-4 Exam?

• Are You Ready For The NICET Sprinkler Design Exam?

• Are You Ready For The NICET Sprinkler Inspection & Testing Exam?

• Changes to NFPA 72-2013

• Are You Network Ready?

• Low Voltage Level 1 Test

 **N10-Success - 10 Steps to NICET Success** [Start Lesson »](#)

Created: 10/24/2014 | Modified: 03/23/2015



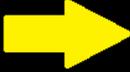
Step 7. Click on START LESSON to start lesson



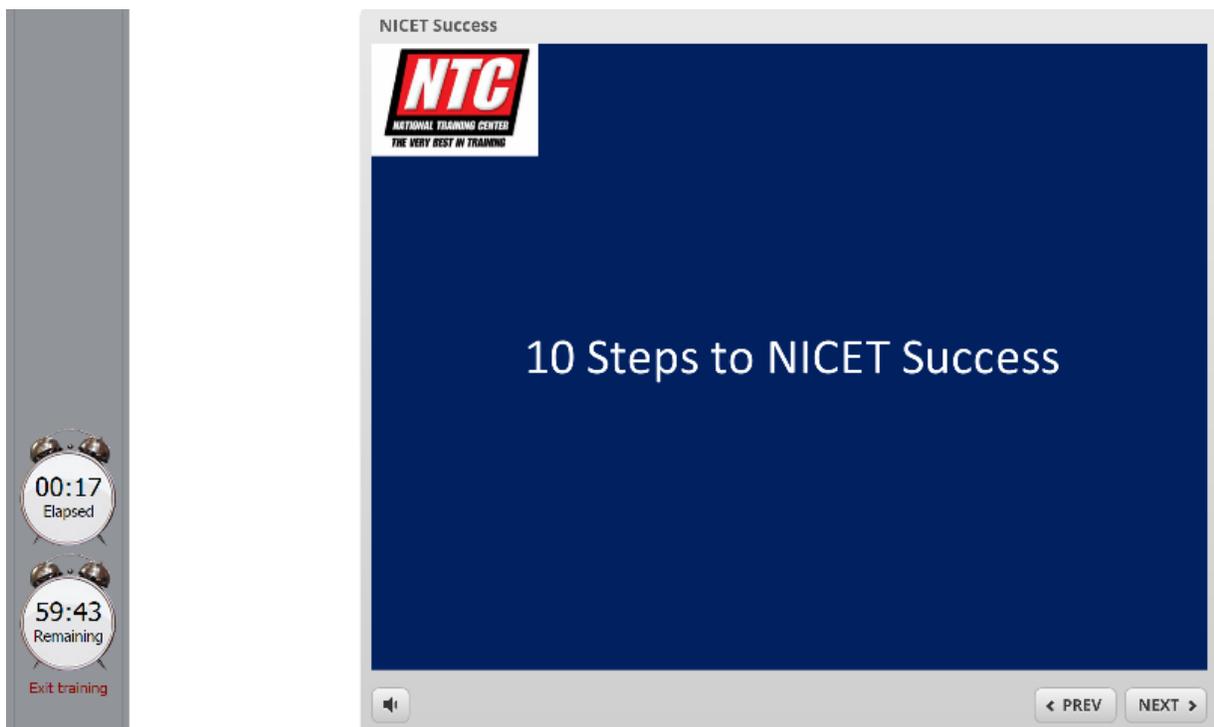
« Back To Work Elements List

10 Steps to NICET Success

Once you begin the course, **the time will start counting** and will become a part of your **course time average**.
The score you receive on this course is also recorded and will be averaged as a part of your overall score.

 **START LESSON**

Step 8. Lesson will begin (enjoy!)



NICET Success



10 Steps to NICET Success

00:17 Elapsed

59:43 Remaining

Exit training

< PREV NEXT >

Step 1. Click on course name

WELCOME / MY COURSES / SUBSCRIPTIONS / TEST RESULTS / SUPPORT / MY PROFILE

 **My Courses**

Your test results are listed below. There are no test results listed for sections you have not yet taken.

Free Trial  [Go To Course >](#)

This package will allow you to familiarize yourself with our learning system. It includes: • 10 Steps to NICET Success • Are You Ready For The NICET Fire Alarm Exam? • Are You Ready For The NICET Fire Level 3-4 Exam? • Are You Ready For The NICET Sprinkler Design Exam? • Are You Ready For The NICET Sprinkler Inspection & Testing Exam? • Changes to NFPA 72-2013 • Are You Network Ready? • Low Voltage Level 1 Test

Created: 10/30/2014 | Modified: 05/04/2015 | Last Login: 05/04/2015 | Expiration: 07/29/2020 [Renew >](#)

Step 2. Click on lesson name, then RESULTS DETAIL (below)

WELCOME / MY COURSES / SUBSCRIPTIONS / TEST RESULTS / SUPPORT / MY PROFILE

 **Free Trial**

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• Are You Network Ready?

• Low Voltage Level 1 Test

 **N10-Success - 10 Steps to NICET Success**  [Start Lesson >](#)

Created: 10/24/2014 | Modified: 05/04/2015

[Result details >](#) 

Step 3. See Results Detail, click GENERATE REPORT to export (CSV, Excel, XML)

WELCOME / MY COURSES / SUBSCRIPTIONS / TEST RESULTS / SUPPORT / MY PROFILE



10 Steps to NICET Success

Result Details

Test score for: **bryan mclane**

Time	Activity	Results
05/04/2015 02:26:04	Test finished	
05/04/2015 02:26:03	Test results	incomplete
05/04/2015 02:25:36	Test started	
03/23/2015 09:03:28	Test finished	
03/23/2015 09:03:28	Test results	
03/23/2015 09:03:26	Test started	
10/30/2014 09:53:31	Test finished	
10/30/2014 09:53:31	Test results	incomplete
10/30/2014 09:53:28	Test started	
10/24/2014 05:04:50	Test finished	
10/24/2014 05:04:50	Test results	incomplete
10/24/2014 05:04:42	Test started	

Generate Report

IMPORTANT NOTE:

Our training uses SCORM to track student attentiveness.

If you skip any slides in the presentation, the system will log your training as INCOMPLETE.

This DOES NOT affect any quiz/test score logging.

Troubleshooting

NOTE: depending upon the speed on your internet connection and the processing power of your device it can take up to 30 seconds for content to load

If content in Training Department does not display properly, there are a couple of things you can try:

1. Our content uses Flash, which is NOT natively supported on Apple or some Android devices. If you are using an Apple (iPad, iPhone, Mac) or Android (phone, tablet) device, you can try downloading a browser that supports Flash. Here are some recommended by our students:
 - Photon Flash
 - Puffin
 - Flash Fox
 - Virtual FireFox
 - Chrome
 - FireFox
2. Our content works best with a HARDWIRED connection to your router. Wi-Fi signals are not as stable as a physical connection. Try connecting your device directly to your router or network with a Cat5/Cat6 patch cable.
3. Try a different web browser. Apple's Safari browser does not support Flash, and some versions of Internet Explorer can have issues with Flash. We have found the Chrome and Firefox work quite well with our content.
4. Clear your browser's memory cache. The easiest way to do this:
 - Power down completely
 - Physically disconnect AC power (unplug device)
 - If using a laptop, remove the battery
 - Let device set for 15 seconds
 - Plug everything back in and power up
5. Check your firewall settings. Add **BOTH** NationalTrainingCenter.net **-AND-** www.NationalTrainingCenter.net to the firewall whitelist. It is important to add **BOTH** to the whitelist!

If you continue to have trouble, please contact us at CS@NationalTrainingCenter.net or 702-648-8899.